



AMERICAN UNIVERSITY OF MOLDOVA

**REGULATION
FOR THE PROVIDING MEDICAL SERVICES TO THE
STUDENTS
OF THE AMERICAN UNIVERSITY OF MOLDOVA**

APPROVED
at the AUM senate
protocol № 1 from August 31, 2017
the Chairman of the AUM senate
PhD., Hab. Prof. AVORNIC Gheorghe

CHISINAU 2017

1. This Regulation determines the organization and conduct on providing medical services for students of the American University of Moldova.

2. The Regulation is developed based on:

- *Law on Health Care № 411 from 28.03.1995;*
- *Law on Compulsory Insurance in Health Care № 1585-XIII from February 27, 1998;*
- *Law on Compulsory Health Insurance № 549-XV from December 25, 2003;*
- *Law on Patients' Rights and Obligations № 263-XVI from October 27, 2005.*

3. AUM students benefit from free medical services within the limits stipulated by the compulsory medical insurance policy.

4. The medical point of the AUM, provides consultative and curative medical services in ambulatory and/or day hospital conditions.

5. The volume of medical services provided by the medical point is determined on the basis of the patient's medical needs and is correlated, on a compulsory basis, according to the Single Programme of Compulsory Health Insurance drawn up by the Ministry of Health and approved by the Government.

6. Foreign students studying at AUM are required to take out individual insurance, paying the compulsory health insurance similar to that of Moldovan citizens.

7. In the context of providing quality health care, AUM students have the following rights and responsibilities:

Rights:

- respectful and humane attitude on the part of health point workers, regardless of age, gender, ethnicity, socio-economic status, political and religious beliefs;

- security of personal life, physical, mental and moral integrity, with the assurance of discretion during the provision of health services;

- reduction of suffering and alleviation of pain, caused by an illness and/or medical intervention, by all available legal means and methods;

- alternative medical opinion and receiving recommendations from other specialists, at his/her request or at the request of his/her legal representative (close relative), in the manner laid down by law;

- information on the internal rules of operation of the university's medical point, the profile, volume, quality, cost and method of providing these services;

- examination, treatment and maintenance under appropriate sanitary and hygienic conditions;

- comprehensive information on their own health, methods of diagnosis, treatment and recovery, prophylaxis, as well as their potential risk and therapeutic effectiveness;

- comprehensive information on harmful environmental factors;

- compensation for damage to health as required by law.

Responsibilities:

a) take care of their own health and lead a healthy lifestyle, excluding premeditated actions that harm their health and the health of others;

b) to observe precautionary measures in contacts with other people, including medical workers, if he/she knows that he is suffering from a socially dangerous disease;

c) to undertake, in the absence of medical contraindications, compulsory prophylactic measures, including immunisations, the failure of which threatens their own health and creates social danger;

d) to provide the medical worker with full information about the illnesses he/she is suffering from and the current ones, about his/her illnesses that are socially dangerous, including in case of voluntary donation of blood, biological fluids, organs and tissues;

e) to comply with the rules of conduct established for patients in the medical institution, as well as the doctor's recommendations during outpatient and inpatient treatment;

f) exclude the use of pharmaceuticals and medicinal substances without the prescription and consent of the attending physician, including drugs, other psychotropic substances and alcohol during treatment in the medical institution;

g) respect the rights and dignity of other patients as well as medical staff;

8. The AUM medical representative, together with the Proectors and Deans are responsible for informing students about the provision of medical services, will popularize medical insurance as a method of protecting physical and mental health, which is an important factor in the provision of quality educational services.

9. These Regulations shall apply in full to all full-time students without exception as to rights and obligations.

10. The provisions of this Regulation are approved by the University Senate.